Software for Poly Studio P15, Poly Studio R30, and Poly Studio USB Release Notes

SUMMARY

This document provides end-users and administrators with information about a specific release of the featured product.

Table of contents

1 Software for Poly Studio P15, Poly Studio R30, and Poly Studio USB 2.1.2 Release Notes

Poly announces the new release of software for Poly Studio P15, Poly Studio R30, and Poly Studio USB.

📝 **IMPORTANT:** Locally manage Poly Studio 1.5.0 and later using the Poly Lens Desktop application.

Software version: 2.1.2

Release date: February 2024

For more information, review the Software for Poly Studio P15, Poly Studio R30, and Poly Studio USB 2.1.2 Release Notes.

What's new in 2.1.2

This maintenance release of Poly Studio P15, Poly Studio R30, and Poly Studio USB software includes important fixes from previous releases.

This release also includes the following updates:

- Backwards compatibility to USB video device class (UVC) 1.1 to allow provisioning with older model TVs.

Resolved issues in 2.1.2

Review the resolved issues in this release.

📝 **NOTE:** These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Table 1-1 Resolved issues

Category	Issues ID	Description
Audio	EN-237837	When connected to a Poly IP Table Microphone in a Microsoft Teams call, an echo is heard by far end participants.

Table 1-1 Resolved issues (continued)

Category	Issues ID	Description
Audio	EN-235453	Audio is cut off when both far and near end participants speak at the same time in a Microsoft Teams call, if the user is more than 3 meters away from the video bar.
Camera	EN-244422 / EN-249780	Speaker tracking doesn't work correctly when inverted.
Camera	EN-238063	Enabling Group Framing and setting Acoustic Fence to camera view doesn't work when inverted.
Device Management	EN-244860	A device installed with wi-fi root and user certificates via Poly Lens fails to join a wi-fi network.
Device Management	EN-232327	Performing a pinhole factory reset doesn't retrun the devicer to a usable state.

Known issues in 2.1.2

Review the new known issues in this release.

> **NOTE:** These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Table 1-2 Known issues

Category	Issue ID	Description	Workaround
Video	EN-231955	Windows Update immediately pushes a firmware update to the device. This might happen during normal business hours, and even during a call, if you set Windows Update settings incorrectly. If you remove power before the update is complete, the device stays in Device Firmware Update (DFU) mode permanently.	Wait at least 2 minutes until the LED stops flashing amber and returns to white. This indicates the Device Firmware Update (DFU) is complete.